

# INFN - Enterprise Agreement (EA)

For more details about the Enterprise Program, visit [ni.com/ea](http://ni.com/ea).

## Software and Term

Software is available to INFN employees and contractors. The software may run detached from the network. The license is effective for 3 years starting 1 July 2017.

Contact [licenze-nazionali@lists.infn.it](mailto:licenze-nazionali@lists.infn.it) for questions related to licensing.

The software is available on "[pandora.infn.it](http://pandora.infn.it)" on "National Instruments" folder.

If you already have software installed and don't want to install anything new, you can manually connect to the license server by watching [this webcast](#) and enter server name [vista.infn.it](http://vista.infn.it) in the NI License Manager preferences.

The Enterprise Agreement permits you to install the included software on a production machine for debug purposes only if you also purchase the applicable run-time or deployment license for each production machine. The purchase of the run-time license must be made separately from the EA. NI software requiring a deployment license can be found [here](#).

## Technical Support

Your EA includes unlimited access to web, phone, and email technical support with NI's applications engineers. To start a support request, visit [ni.com/ask](http://ni.com/ask) and log in with your MyNI user profile. Your MyNI user profile must include your company name. Please allow 24 hours for new user profiles to register in our systems. If you continue to have issues, please email [EA.Support@ni.com](mailto:EA.Support@ni.com).

## Training and Certification

Find class outlines and a current schedule of upcoming courses at [www.ni.com/training](http://www.ni.com/training). INFN employees only can request attendance for free to instructor-led LabVIEW training at NI facility. To request attendance contact [italy.service@ni.com](mailto:italy.service@ni.com) at least 15 days in advance. For Virtual and Onsite (at INFN facility) instructor-led training and certification exam you can redeem Training Credits available through your EA. To request approval to use Training Credits contact [Cristina Vistoli](mailto:Cristina.Vistoli). Approved requests should be sent to [italy.service@ni.com](mailto:italy.service@ni.com) for registration.

## Online Training

Access self-paced online training modules 24/7 by following the instructions below. Online training courses do not require the use of EA training credits:

- Go to [ni.com/online-training-login](http://ni.com/online-training-login). Log in with your MyNI user profile associated with a INFN email address. If you need to create a new user profile, please allow 24 hours for our systems to update with this information. Once logged in, select **Access Training**.
  - If you can't select **Access Training**, visit [ni.com/myproducts](http://ni.com/myproducts) and enter your online training serial number: M82X96724. Please allow 24 hours for access to be granted. Return to [ni.com/online-training-login](http://ni.com/online-training-login).
  - If you have issues or questions, email [EA.Support@ni.com](mailto:EA.Support@ni.com) and provide your name, e-mail, phone number, and Service ID EA-881539.
- Once you enter the Online Training environment, you will see "Available Courses". Watch video modules, track your completion status, and download exercises. Select the "Training History" tab to see training module completion history.

### Development Environments and Standalone Software

-----LabVIEW-----

[LabVIEW Pro \(Windows, Mac, Linux\)](#)

[NI SignalExpress](#)

-----CVI-----

[LabWindows/CVI Full](#), [CVI Execution Profiler](#)

[Toolkit](#), [CVI PID Control Toolkit](#), [CVI Real-Time Module](#), [CVI Signal Processing Toolkit](#),

[CVI SQL Toolkit](#)

-----Measurement Studio-----

[Measurement Studio](#)

-----Standalone Waveform Editors-----

[Analog Waveform Editor](#)

[Digital Waveform Editor](#)

-----TestStand-----

[TestStand](#)

-Stand-Alone Motion and Vision SW-

[Vision Builder for Automated Inspection](#)

[Motion Assistant](#)

-----LabVIEW Add-Ons-----

-----Design-----

[Control Design and Simulation](#)

[MathScript RT](#), [Statechart Module](#),

[SoftMotion Module](#), [Digital Filter Design](#)

[Toolkit](#)

-----Deploy-----

[Real-Time Module](#), [FPGA Module](#), Xilinx

Compilation Tools, [Automotive Diagnostic](#)

[Command Set](#), [Module for Lego](#)

[Mindstorms](#)

-----Interface-----

[Datalogging and Supervisory Control](#), [Vision](#)

[Development Module](#), [ECU Measurement](#)

[and Calibration Toolkit](#), [Switch Executive](#)

-----Analyze-----

[Sound and Vibration Measurement Suite](#),

[Advanced Signal Processing Toolkit](#),

[Electrical Power Suite](#), [Modulation Toolkit](#),

[DataFinder Toolkit](#)

-----Validate-----

[Unit Test Framework Toolkit](#), [VI Analyzer](#)

[Toolkit](#), [Desktop Execution Trace Toolkit](#),

[Requirements Gateway](#)

-----Additional Tools-----

[Industrial Communications for EtherNet/IP](#),

[TestStand ATML Toolkit](#), [VeriStand](#), [Model](#)

[Interface Toolkit](#)

-----Additional Limited Licenses-----

[DIAdem](#), [NI Multisim](#), [NI Ultiboard](#)

### Local Contacts

Marco Castellano

Area Seles Manager

+39 348 4404343

[marco.castellano@ni.com](mailto:marco.castellano@ni.com)

Luigi Brocchi

Service Sales Manager - Italy

+39 348 3676861

[luigi.brocchi@ni.com](mailto:luigi.brocchi@ni.com)

General Contact Info

800.433.3488

[EA.Support@ni.com](mailto:EA.Support@ni.com)

Training Requests

[italy.service@ni.com](mailto:italy.service@ni.com)